

ITIL Expert

Arya Hamrah Samaneh

Tehran, Iran

Ref: P439-21



The Role

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- Deliver IT Services Management solutions based on ITIL best practices.
 - Oversee development of ITSM-based management processes and controls to ensure quality is maintained to meet business objectives.
 - Provide process ownership through design, implementation and continuous improvement activities in the process life cycle.
 - Review service metrics (KPIs) to recommend and coordinate implementation of changes to ITSM services to improve metrics.
 - Work with all functions within the IT community to ensure processes are executed as designed and measured accurately and completely.
 - Provide regular reports on projects status, service performance, challenges and achievements.
 - Manage day-to-day activities of ITIL processes.
 - Plan Service Reviews and facilitating meetings.

Requirements

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- BS Degree in IT or any related fields.
 - Fluent in English.
 - At least 3 years of related experience in similar position.
 - Full understanding of ITIL process implementation and having ITIL foundation certificate.
 - A broad knowledge of IT infrastructure including Operating systems, Databases and Virtualization.

- Intermediate level of understanding of programming language fundamentals.
- Web Application Development.
- Application Localization
- General Understanding Software and Systems Development Life Cycle.
- Strong understanding of project management concepts.
- Good understanding of ISO 9001 deployment and procedure.
- Possession of additional computer engineering related qualifications e.g. CCNA, MCITP, Database. Operating Systems, COBIT, and ISMS would be an added advantage.
- Team working, time management, communication and problem solving skills were significantly enhanced.

About the Company

We are a solution provider and system integrator, and a leader in EPCM projects in Iran and Middle East, who provides managed services. In addition to the top performance in data center projects. We broadened our activities to network solutions and low current transportation systems, such as telecommunications, control and signaling systems in Metro-LRT lines.

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Virtualization Specialist

The Role

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- Responsible for designing, configuring, testing, implementing, administering and troubleshooting virtualization and cloud solutions in all types of production environments.
 - Automate any and all operational works related to virtualized environments (bare metal to decommissioning).
 - Build and maintain OS images along with associated automation, tooling and quality control Performance analysis and tuning of virtualized environments.
 - Build detailed capacity plans for different virtualized environments.
 - Measure, monitor and optimize hardware utilization.
 - Document workflows, processes, procedures, and configurations and use cases of infrastructure.
 - Configure, run and measure load profiles via test automation and scripting.
 - Adhere to and optimize service management principles (change/incident/problem management, CMDB).

Requirements

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- Bachelor's degree in Engineering, Information Technology, Computer Science, related field or equivalent work experience
 - 3 years of VMWare virtualization.
 - 3 years windows/Linux technologies administration.
 - 3 years of process design and delivery experience.
 - VMware and general hypervisor management experience.
 - Server hardware support and deployment.
 - Extensive experience working in an enterprise environment.
 - Heavy experience with automation and digitizing workflows

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Storage Specialist

Arya Hamrah Samaneh

Tehran, Iran

Ref: P439-13



The Role

Interact with any actual or potential customer in professional manner.

Collect data and analyze information as they are provided by any means (tender documents, customer requirements, etc.).

Properly recognize projects and customers' needs and document current state, as-is.

Design what to-be the goal objective of the project being implemented based on requirements and best practices available.

Properly arrange and guarantee list of materials and list of services based on design.

Provision migration plan, action plan and task lists as required.

Breakdown work structure and activities need to implement plans.

Implement work and coordinate with any side entity as a team, resulting in synergic team work.

Operate, troubleshoot, train on-job and handover resulted implementation.

Recognize and document (if required) assumptions, constraints, risks, problems and lessons learned in any aspect of above duties.

Requirements

Bachelor degree in related computer science

Specialized knowledge in storage and backup with working skills to:

- Design and work hands-on with HP, EMC, HDS, etc.
- Work with online storage (SAN, NAS, DAS),
- Work with offline storage (backup, archiving), remote and offsite data storage (DR).

- Incorporates storage techniques such as tiered or hierarchical storage, data de-duplication, storage virtualization, optimization, quota management, future capacity planning, and compliance with data retention and data protection regulations.

Ability to foresee and troubleshoot any risks and problems

Positive personal characteristics such as being honest, responsible, patient, etc

Related professional Certification is an advantage.

2-3 years of Experience.

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Network Security specialist

Arya Hamrah Samaneh

Tehran, Iran

Ref: P439-24



The Role

- Design, configure and test computer networks and related system software.
- Install, modify, and repair computer hardware and software.
- Diagnose and resolve technical software issues.
- Maintain daily performance of computer systems.
- Administrate Network, Firewall and related devices.
- Vulnerability assessment.

Requirements

- Age less than 35.
- Cisco Security (Firewall, IPS, VPN, Secure Protocols).
- Cisco Network (L2 L3 Switch- VLAN-EIGRP).
- Juniper Firewall.
- CEH
- Minimum of 2 years work experience in network security.
- Vulnerability Assessment.
- Linux

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